

**Pharmacist: Medication Therapy Management Communication and Care Center**

Position Title:	Staff Pharmacist
Category:	General OPS Description can be found at: <a href="#">UF Human Resource Services</a>
Salary:	TBA
Work Schedule:	TBA
MTM Center Responsibilities:	<ul style="list-style-type: none"> <li>• Participate in all required MTM Center operational meetings</li> <li>• Provide MTM Services</li> <li>• Supervise staff, residents and clerkship students</li> <li>• Precept pharmacy students and residents in completion of the MTM process</li> <li>• Contribute to MTM quality improvement process</li> <li>• Master all policies and procedures</li> <li>• Collaborate and participate (if necessary) in publishing scholarly work and research activities</li> </ul>
Requirements:	<ul style="list-style-type: none"> <li>• PharmD degree from a fully accredited college or university or equivalent degree with applicable practice experience.</li> <li>• Strong clinical therapeutic skills, Geriatric practice preferred by not required</li> <li>• Pharmacy student preceptor experience preferred</li> <li>• Understands Medicare A &amp; B, in general, and Part D drug benefit well enough to help the member achieve appropriate cost savings.</li> <li>• Must possess or be able to achieve Registered Pharmacist status, in the State of Florida.</li> <li>• Excellent oral, written and interpersonal communication skills.</li> <li>• Experience in a patient care environment</li> <li>• Ability to work in a structured, fast paced call center environment.</li> <li>• Must be self-directed and possess excellent organizational skills.</li> <li>• Ability to manage multiple people and priorities simultaneously</li> <li>• Strong skills in relationship building</li> <li>• Experience working with health care professional students, pharmacy preferred.</li> <li>• Understand the pharmacist’s clinical role in the care of Medicare patients.</li> <li>• General knowledge of the therapeutic categories and common indications of these medications.</li> <li>• Understanding of Medicare Part D drug benefit and basic design of the drug benefit.</li> <li>• Prior Managed Care/ MTM Experience Preferred</li> <li>• Can explain the terms, formulary, step-care, prior authorization and quantity limits.</li> <li>• Uses, and pronounces, common medical and pharmacy terms correctly.</li> <li>• High energy, mature and comfortable working with all levels of professionals, students and patients.</li> <li>• Articulate and understands how to communicate with seniors using the</li> </ul>

	<p>telephone.</p>
Skills:	<ul style="list-style-type: none"> <li>• Strong verbal and written communication skills. Must be able to articulate information in a clear and concise manner. Strong command of the English language.</li> <li>• Excellent listening skills. Demonstrates empathy with callers with tone, language, questions and counseling. Ability to probe and question patients and providers to understand concerns or needs.</li> <li>• Maintains a professional demeanor on the phone at all times.</li> <li>• Ability to probe and question patients and providers to understand concerns or needs.</li> <li>• Ability to defuse potential customer conflict utilizing the appropriate tone, support, questions and or counsel.</li> <li>• Responds in supportive manner to patients and providers.</li> <li>• Independent thinker (works autonomously).</li> <li>• Ability to follow all process and procedures.</li> <li>• Demonstrated ability to work as part of a high-performing team.</li> <li>• Highly dependable.</li> <li>• Demonstrated proficiency with MTM Center / Pharmacy technology.</li> </ul>
Contact:	<p>Anna M. Hall, PharmD, BCACP  Clinical Assistant Professor  MTM Communication and Care Center Faculty  University of Florida College of Pharmacy  Email: <a href="mailto:lakenonamtccc@cop.ufl.edu">lakenonamtccc@cop.ufl.edu</a>  <b>***Note:</b> Individual emails will not be responded to at this time. If you are interested in working at the Lake Nona MTM Center please send an email to the address above. You will be added to a list to receive communications regarding employment opportunities and status updates for the Lake Nona MTM Center. You will also receive notification when we begin accepting applications and conducting interviews. Thank you!</p>