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CURRENT AND PAST APPOINTMENTS

University of Florida College of Pharmacy Gainesville, Florida

- 2016 – Present **Director, PGY1 Medication Therapy Management Pharmacy Residency**
Center for Quality Medication Management
- 2010 – Present **Clinical Assistant Professor**
Department of Pharmacotherapy and Translational Research
Chair, Reginald Frye, Pharm.D., Ph.D., FCCP
- 2010 – 2015 **Operations Manager**
Medication Therapy Management (MTM) Center
- Assuring Successful Fulfillment of Contractual Obligations
 - Maintaining and Overseeing MTM Center Budget 2010-2012
 - Hiring, Training, and Managing MTM Center Staff (Pharmacists and Technicians)
 - Assessing and Assuring Quality of MTM Services Provided by Staff
 - Conducting Employee Evaluations and Providing Ongoing Feedback

City College Gainesville, Florida

- 2009 – 2010 **Lecturer/Assistant Professor**
Pharmacology

EDUCATION

- 2000 – 2005 **Doctor of Pharmacy (Cum Laude)**
University of Florida School of Pharmacy
Gainesville, Florida

CERTIFICATIONS and CERTIFICATES

- 2015 **Managing at UF: The Supervisory Challenge** (Effective Manager Training)
- 2011 **Board Certified Ambulatory Care Pharmacist** (BCACP)
- 2011 **Delivering Medication Therapy Management Services, APhA**
Trainer
- 2008 – Present **Florida Board of Pharmacy, Immunizer**

LICENSURE

- 2005 – Present **Pharmacist, Florida**
License number: PS40036

PROFESSIONAL EXPERIENCE

- 2010-Present **Medication Therapy Management Pharmacist**
UF Center for Quality Medication Management – East Campus
Gainesville, Florida
- 2007-2010 **Pharmacy Manager/Pharmacist**
Publix Pharmacy, Store #0690
Gainesville, Florida
- 2005-2007 **Assistant Pharmacy Manager/Pharmacist**
Publix Pharmacy, Store #1111
Gainesville, Florida

CLINICAL TEACHING EXPERIENCE

- 2016 – Present **Director, PGY1 Medication Therapy Management Pharmacy Residency**
University of Florida College of Pharmacy
Gainesville, Florida
- 2013 – Present **Preceptor, PGY1 Medication Therapy Management Residency**
University of Florida College of Pharmacy
Gainesville, Florida
- Amber Connelly, PharmD 2016-2017
 - Aditi Patel, PharmD 2016-2017
 - Sun Lee, PharmD 2015-2016
 - Chris Lindamood 2015-2016
 - Robert Green 2014-2015
 - Evan Hood 2013-2014

CLINICAL TEACHING EXPERIENCE: Preceptor, PGY1 MTM Residency (continued)

- Lauren Narkiewicz 2012-2013
- Vinita Patel 2011-2012
- Jeffrey Laszczyk 2010-2011

2010-Present

Preceptor, Medication Therapy Management Advanced Pharmacy Practice Experience

UF Center for Quality Medication Management – East Campus
Gainesville, Florida

- Mentor Students Performing MTM Comprehensive Medication Reviews
- Journal Club Presentations
- Case/Topic Presentations
- Motivational Interviewing/Communication Skills Active Learning Sessions
- Geriatric Active Learning Sessions
- Crisis Training Active Learning Sessions

DIDACTIC TEACHING EXPERIENCE

**University of Florida College of Pharmacy
Gainesville, Florida**

2017

Pharmacy Practice Management (PHA 5222) – 2 credit hours
Course Coordinator (2017)
Lecturer – Job-Searching Tactics and Resources (0.5 hours)
Lecturer – Training Staff (0.5 hours)
Active Learning Sessions – (6 hours)

2017

Foundations of Medication Therapy Management Elective (PHA 5008) – 2 credit hours
Course Coordinator (2017)
Lecturer – History of MTM (1 hour)
Lecturer – How to Complete a Comprehensive Medication Review (1 hour)
Active Learning Sessions – (6.5 hours)

2017

Patient Care 5 (PHA 5787C) – 6 credit hours
Teaching Partner (2017)
Lecturer – Introduction to MTM (1 hour)
Lecturer – Diabetes and Behavioral Adherence (1 hour)
Active Learning Session – Diabetes Case (4 hours)

2017

Medication Therapy Management (APhA Certificate) Elective (PHA 5933) – 2 credit hours
Teaching Partner (2017)
Lecturer – Effective Communications for MTM (1 hour)
Active Learning Sessions – Basics of MTM (8 hours)

DIDACTIC TEACHING EXPERIENCE (continued)

2015 - Present **Foundations of Medication Therapy Management I (PHA 6631)** - 3 credit hours
MS Pharmacy (MTM) Degree Program (Fall/Spring/Summer Terms)
Lecturer – Introduction to Medication Therapy Management (1 hour)
Lecturer – Effective Communication for MTM (1 hour)
Lecturer – The Creation and History of the UF MTM Center (1 hour)
Active Learning Session – Motivational Interviewing (1.25 hours)
Active Learning Session – Vital Signs – BP (1.25 hours)

2016 **Medications and Health (PHA4933)** – 2 credit hours
Course Coordinator (2016)

2014 – 2016 **Pharmacy Skills Lab (PHA 5108)** – 2 credit hours
Active Learning Session – Medication Therapy Management (6 hours)

2014 **Pharmacotherapy V (PHA 5787)** – 3 Credit hours
Facilitator – Self Care Topics
Active Learning Sessions on Self Care (12 hours)

City College Gainesville Florida

2009 **Pharmacology** – 2 credit hours
Live Lecturer

PRESENTATIONS

National Presentations

March 2017 **Addressing the Needs of an Uncoordinated Care Population: A Success Story of Pharmacists and Case Managers Working In Tandem to Make a Difference.**
PharmTalk: Innovative Practices in Collaborating with Members of the Health Care Team
Presented at the American Pharmacists Association Annual Meeting
San Francisco, California

July 2014 **Utilizing a Unique Direct Experiential Learning Method to Educate 4th Year Pharmacy Students on the World of the Elderly Patient.**
Roundtable presented at the American Association of Colleges of Pharmacy Annual Meeting
Grapevine, Texas

July 2013 **Successes of a Student-Staffed Medication Therapy Management Communication and Care Center.**
Mini-Session presented at the American Association of Colleges of Pharmacy Annual Meeting
Chicago, Illinois

PRESENTATIONS: National Presentations (continued)

- October 2012 **UF MTM Communication and Care Center Practice Model, Successes, and the Future.**
Presented at the Maryland Pharmacists Association's 2nd Annual MTM Summit
Baltimore Maryland.
- March 2011 **Managing a Student-Staffed MTM Service.**
Roundtable presentation at the First Annual Maryland MTM Summit
Baltimore, Maryland.

Regional Presentations

- Aug 2016 **Delivering Medication Therapy Management Services in the Community: APhA MTM Certificate Training.**
Live webinar presented to pharmacists (ACPE credit 8 hours)
Gainesville, Florida
- Sept 2014 **Delivering Medication Therapy Management Services in the Community: APhA MTM Certificate Training.**
Live webinar presented to pharmacists (ACPE credit 8 hours)
Gainesville, Florida
- January 2013 **Delivering Medication Therapy Management Services in the Community: APhA MTM Certificate Training.**
Live webinar presented to pharmacists (ACPE credit 8 hours)
Hollywood, Florida
- March 2011 **Delivering Medication Therapy Management Services in the Community: APhA MTM Certificate Training.**
Live webinar presented to pharmacists (ACPE credit 8 hours)
Tampa, Florida
- January 2011 **Delivering Medication Therapy Management Services in the Community: APhA MTM Certificate Training.**
Live webinar presented to pharmacists (ACPE credit 8 hours)
Gainesville, Florida
- September 2011 **University of Florida's Medication Therapy Management Call Center.**
Breakout Session presented as part of the University of Florida College of Pharmacy
Fall Preceptor Conference
Orlando, Florida
- April 2010 **University of Florida's Medication Therapy Management Call Center.**
Presented to members of the University of Florida College of Pharmacy National
Advisory Board during the Annual Meeting
Presenters: Angaran D, Hardin H
Celebration, Florida

PRESENTATIONS (continued)

Local Presentations

- February 2014 **Medication Therapy Management and the Importance of Pharmacists' Provider Status.**
Discussion/Presentation to Congressman Gus Bilirakis during visit to University of Florida College of Pharmacy
Gainesville, Florida
- September 2013 **Clerkship Forum for Incoming Advanced Pharmacy Practice Experiential Students.**
Panel presentation to student members of Florida Society of Health-System Pharmacists and Rho Chi at University of Florida College of Pharmacy
Gainesville, Florida
- April 2013 **The University of Florida Medication Therapy Management Communication and Care Center: A Communication Business—Messages That Make a Difference.**
Presented to American Pharmacists Association President, Steve Simenson, during visit to University of Florida's Medication Therapy Management Center
Presenters: Hardin H, Hall A, Roane T
Gainesville, Florida
- September 2012 **Clerkship Forum for Incoming APPE Students.**
Panel presentation to student members of Florida Society of Health-System Pharmacists and Rho Chi at University of Florida College of Pharmacy
Gainesville, Florida
- July 2012 **The University of Florida Medication Therapy Management Call Center: A Patient Care Business with an Educational Mission.**
Presented to Captain James Bresette, Health Insurance Specialist (Center for Medicare and Medicaid Innovation) during visit to University of Florida's Medication Therapy Management Center
Presenters: Hardin H, Hall A, Roane T
Gainesville, Florida
- March 2012 **The University of Florida Medication Therapy Management Call Center: A Patient Care Business with an Educational Mission.**
Presented to David Nau, Senior Director, Research & Performance Measurement (Pharmacy Quality Alliance, Inc.) during visit to University of Florida's Medication Therapy Management Center
Presenters: Hardin H, Hall A, Roane T
Gainesville, Florida

PRESENTATIONS: Local Presentations (continued)

- January 2012 **The University of Florida Medication Therapy Management Call Center: A Patient Care Business with an Educational Mission.**
Presentation for Beth Martin, RPh, BS, PhD and Mara Kieser, MS, RPh (University of Wisconsin School of Pharmacy) during visit to University of Florida's Medication Therapy Management Center
Presenters: **Hardin H**, Hall A, Roane T
Gainesville, Florida
- October 2011 **The University of Florida Medication Therapy Management Center Operations.**
Presentation for Tom Menighan (EVP/CEO American Pharmacists Association) during visit to University of Florida's Medication Therapy Management Center
Presenters: **Hardin H**, Hall A, Roane T
Gainesville, Florida
- February 2011 **A Pharmacy Student-Staffed Medication Therapy Management Call Center.**
Presentation for Publix Pharmacy Operations Personnel, during visit to University of Florida's Medication Therapy Management Center
Presenters: **Hardin H**, Hall A, Roane T
Gainesville, Florida
- November 2010 **The University of Florida Medication Therapy Management Center Experience: 2000 Calls Later.**
Presented to faculty at University of Florida College of Pharmacy
Presenters: **Hardin H**, Hall A, Roane T
Gainesville, Florida
- October 2010 **My Pharmacy Experience and Life Journey (Focus on Professionalism).**
Panel Presentation for 1PD students at the University of Florida College of Pharmacy
Gainesville, Florida
- August 2010 **Medical Spotlight: UF College of Pharmacy Medication Therapy Management Call Center.**
Local television station spotlight on WCJB-TV 20
<http://www.wcjb.com/news/7480/medical-spotlight-august-30-2010>
Gainesville, Florida

PUBLICATIONS

Peer-reviewed publications

1. Miller DE (Resident), Roane TE, Salo JA, Hardin HC. Evaluation of Comprehensive Medication Review Completion Rates Using 3 Patient Outreach Models. *J Manag Care Spec Pharm*. 2016 Jul;22(7):796-800. <http://www.jmcp.org/doi/full/10.18553/jmcp.2016.22.7.796>

PUBLICATIONS: Peer-reviewed publications (continued)

2. Roane T, Patel V (Resident), **Hardin H**, et al. Discrepancies Identified with the Use of Prescription Claims and Diagnostic Billing Data Following a Comprehensive Medication Review. *J Manag Care Pharm*. 2014;20(2):165-73. <http://www.jmcp.org/doi/abs/10.18553/jmcp.2014.20.2.165>
3. **Hardin H**, Hall A, Roane T, et al. An Advanced Pharmacy Practice Experience in a Student-Staffed Medication Therapy Management Call Center. *Am J Pharm Educ*. 2012;76(6):Article 110. <http://www.ajpe.org/doi/full/10.5688/ajpe766110>

Contributed Papers/Abstracts

1. Connelly A (Resident), Patel A (Resident), **Hardin H**, Hall A, Salo J, Golub-Neff K, Segal R. Analyzing the success rates of pharmacist interventions in resolving medication therapy problems at University of Florida's Medication Management Center. Presented at the Academy of Managed Care Pharmacists Annual Meeting, Denver, Colorado, March 27-30, 2017. Published in *J Manag Care Pharm*. 2017;23(3a):S101. <http://www.jmcp.org/doi/pdf/10.18553/jmcp.2017.23.3-a.s1>.
2. **Hardin H**, Hood E (Resident), Narkiewicz L (Resident), Roane T. Student Perceptions Before And After A Medication Therapy Management Advanced Pharmacy Practice Experience. (2014). Presented at the 115th Annual Meeting of the American Association of Colleges of Pharmacy, Grapevine, TX, July 26-30, 2014. Published in the *Am J Pharm Educ*: Volume 78, Issue 5, Article 111 (page 26). <http://www.ajpe.org/doi/pdf/10.5688/ajpe785111>.
3. Hood E (Resident), **Hardin H**, Segal R, Fennelly K. Evaluation of patient perceptions of their health condition and beliefs about medications before and after pharmacist-provided Medication Therapy Management services in Nontuberculous Mycobacterial Lung Disease. Presented at the Academy of Managed Care Pharmacists Annual Meeting, Tampa FL, April 2014. Published in *J Manag Care Pharm*. 2015;21(10a):S101.

Book Chapters

1. Whalen, K, **Hardin HC**. Chapter 12: Overview of Medication Therapy Management Data Sets-Revision. Hardin H and Whalen K, editors. *Medication Therapy Management: A Comprehensive Approach*, 2nd Edition. New York, NY: McGraw-Hill, 2017. Available in print and on *Access Pharmacy*. (accepted)
2. **Hardin HC**, Salo JA. Chapter 7: Conducting the Comprehensive Medication Review-Revision. Hardin H and Whalen K, editors. *Medication Therapy Management: A Comprehensive Approach*, 2nd Edition. New York, NY: McGraw-Hill, 2017. Available in print and on *Access Pharmacy*. (accepted)
3. McLin K, **Hardin H**, Hall A, Roane T. Chapter 21: Medication Therapy Management. Robert Navarro, editor. *Managed Care Pharmacy Practice*, 3rd Edition. Burlington, MA: Jones & Bartlett Learning, 2017. (accepted)
4. **Hardin HC**, Salo JA. Chapter 7: Conducting the Comprehensive Medication Review-Revision. Angaran D and Whalen K, editors. *Medication Therapy Management: A Comprehensive Approach*, 1st Edition. New York, NY: McGraw-Hill, 2013. Available on *Access Pharmacy*. <http://accesspharmacy.mhmedical.com/content.aspx?bookid=1079§ionid=61423929>

GRANTS

1. **Hardin H.** Pilot Project: Medication Therapy Management within a Non-Tuberculous Mycobacteria Clinic to Improve Disease State Management, Adherence and Patient Satisfaction. Gatorade Account Funding; (to fund 50% of Resident salary of Evan Hood). \$26,000. (September 2013 – June 2014)

EDITORIAL APPOINTMENTS

Co-Editor

2016-2017 **Hardin H** and Whalen K. Medication Therapy Management: Medication Therapy Management: A Comprehensive Approach, 2nd Edition. New York, NY: McGraw-Hill, 2017. (In print and e-book available on *Access Pharmacy*)

Journal Peer Reviewer

2015-Present Journal of American Pharmacists Association
2014-Present Journal of Pharmacy Technology
2014-Present Journal of Managed Care & Specialty Pharmacy
2013-Present American Journal of Pharmaceutical Education
2013-Present Currents in Pharmacy Teaching and Learning

SERVICE TO UNIVERSITY

University of Florida

2013-Present Faculty Advisor, Trajectory College Ministry

University of Florida College of Pharmacy

2017 Search Committee for Ambulatory Care Clinical Faculty
2016-Present Admissions Committee (also serve on Scholarship Sub Committee)
2016-Present Career Coach/Mentor (2016-2020 Class: 5 total students)
2016 Search Committee for Director of Strategic Development, Marketing of UF MTM Center
2015-Present UF MTM Center Research Committee
2015-2016 Academic and Professional Standards Committee
2014 Search Committee for Assistant Dean for Clinical Education
2014 Chair, Search Committee for Director of the Office of Experiential Programs
2012-Present Marshal for Commencement Ceremonies
2012 Search Committee for Director of MTM Center
2011-2015 Professionalism Committee
2010-Present UF MTM Center Program Committee
2010-2016 UF MTM Center Quality Assurance Committee

SERVICE TO PROFESSION

2015-Present	Member, Pharmacy Quality Alliance; Measurement Development Team 9
2014-2016	President and Board Member, Alachua County Association of Pharmacists
2014-2016	Member, Florida Pharmacy Association
2014-Present	Member, Academy of Managed Care Pharmacy
2014-Present	Member, American Association of Colleges of Pharmacy
2011-2016	Member, American College of Clinical Pharmacy
2005-Present	Member, American Pharmacists Association; Medication Therapy Management Special Interest Group

HONORS/AWARDS

2016	Upsher Excellence in Innovation Award, Florida Pharmacy Association
2005	Eli Lilly Award Recipient for Ethics, Scholarship, and Leadership