

Michelle Zeigler, PhD, PharmD, BCACP

University of Florida Collge of Pharmacy
Orlando Campus
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LICENSURE and CERTIFICATE TRAINING

Registered Pharmacist: Florida License Number PS 47853

Registered Pharmacist: Illinois License Number 051.299304

Board Certified Ambulatory Care Pharmacist #6130470

December 2013

Delivering Medication Therapy Management Services
APhA Certificate Training Program

August 2012

WORK EXPERIENCE

Clinical Assistant Professor

July 2016 to present

University of Florida College of Pharmacy, Orlando Campus

MTM Clinical Pharmacist

August 2012 – July 2016

University of Florida College of Pharmacy, Orlando Campus

Center for Quality Medication Management at the University of Florida

- Complete telephone comprehensive medication reviews with patients, develop medication action plans, contact prescribers regarding drug therapy problems (non-adherence, drug-drug interactions, duplicate therapies, high risk medications, lack of therapy, unnecessarily therapy, lack of efficacy, inappropriate dosing)
- Perform Quarterly Review follow-ups to identify new medication-related problems and contact patients if necessary
- Developed Prescriber Outreach Program to increase Medicare Star Ratings for the Diabetes Treatment Measure
- Precept advanced clerkship students and resident

University of Florida College of Pharmacy Facilitator

Sept 2013 - April 2015

- Orlando Campus
- Facilitated several Self Care sessions for 3rd year Pharmacotherapy course
- Proctor pharmacy exams
- Guest panel speaker for 1st year pharmacy students on Careers in Pharmacy

Intermittent Clinical Staff Pharmacist

July 2012

- Sarasota Veterans Affairs Community Based Outpatient Clinic
- Anticoagulation monitoring, disease state management, ADR reporting, prescription processing for mail

EDUCATION and TRAINING

PGY1 Primary Care Pharmacy Resident

July 2011 – June 2012

- Sarasota Veterans Affairs Community Based Outpatient Clinic
- Bay Pines VA Healthcare System

PharmD, cum laude

August 2007 - May 2011

- University of Florida College of Pharmacy, Gainesville, FL

PhD Plant Molecular and Cellular Biology

August 2002 - Dec 2007

- University of Florida, Gainesville, FL

BS Microbiology and Cell Science, cum laude

May 2002

- University of Florida, Gainesville, FL

RESIDENCY TRAINING

Longitudinal Rotation in Ambulatory Care

August 2011 - June 2012

- Optimized medication regimens for veterans with diabetes, hyperlipidemia, and hypertension.
- Appropriate lab monitoring. Educated patients on appropriate lifestyle modifications.
- Identified pertinent drug-drug/ drug-food/ drug-disease state interactions with warfarin therapy and adjusted warfarin dosing accordingly. Counseled veterans receiving LMWH for bridge therapy.

Interdisciplinary Hypertension Education Class and Hypertension Clinic – Residency Project

- Team-taught hypertension education class on principles of hypertension management with nursing staff.
- Optimized blood pressure medication regimens in weekly interdisciplinary hypertension clinic.

Non-formulary Medication Requests

August 2011 - June 2012

- Approved or denied non-formulary requests according to established criteria or clinical judgment.

New Patient Orientation Education Class

August 2011 - June 2012

- Educated new patients on VA pharmacy policies.
- Created medication lists for veterans identifying formulary and non-formulary medications and appropriate substitutes. Made therapeutic substitution recommendations to providers.

Student Precepting

October 2011 - June 2012

- Primary care topic discussions: anticoagulation, diabetes, lipids, hypertension.
- Guided students on techniques for patient interviews and optimizing medications regimens.

Home-Based Primary Care (HBPC) Elective

Oct. 18, 2011 - Jan. 3, 2012

- Attended weekly HBPC interdisciplinary team meetings, participated in home visits with nursing staff.
- Prepared quarterly patient chart reviews and initial patient chart reviews.

POSTERS and PUBLICATIONS

Zeigler M, Endiakov E, Mostellar D, and Segal R. Formulary Change Notification: A Two-Tiered Approach. 2017. AMCP Annual Meeting Poster Presentation.

Zeigler M, Showalter M, Totterdale S. Comparison of chronic alcohol users versus nondrinkers and time in therapeutic range in anticoagulated patients. 2011. ASHP Mid-Year Poster Presentation.

Tieman D, Zeigler M, Schmelz E, Taylor MG, Rushing S, Jones JB, Klee HJ. Functional analysis of a tomato salicylic acid methyl transferase and its role in synthesis of the flavor volatile methyl salicylate. *Plant Journal*. 2010;62:133-123.

PROFESSIONAL PRESENTATIONS

“Evaluation of an Interdisciplinary Hypertension Education Class Followed by a Pharmacist-Nursing Hypertension Clinic in a VA Community-Based Outpatient Clinic”

- Florida Residency Conference presentation on final residency project **May 2012**
- Presented CE on similar topic at Sarasota Regional Society of Health-System Pharmacists meeting

HONORS and AWARDS

Outstanding Teaching Team Award: **2017**
PHA 5103 Principles of Patient Centered Care
University of Florida COP

TEACHING EXPERIENCE

Course Coordinator **Spring 2017**
Motivational Interviewing Elective
3PD Students, University of Florida COP

Team-Taught Courses **Fall 2017**
Principles of Patient-Centered Care
Motivational Interviewing and Adherence Modules
1PD Students, University of Florida COP

Foundations of Medication Therapy Management Elective **Spring 2017**
Complicated Patient Active Learning Session
2PD Students, University of Florida COP

Medication Therapy Management Elective **Spring 2017**
Motivational Interviewing Lecture
3PD Students, University of Florida COP

Facilitator **2016-2017**
Interprofessional Education Events with University of Central Florida
1PD, 2PD, 3PD Events with UF COP and UCF Professional Students

Pharmacotherapy 4 **Fall 2016**
3PD Students, University of Florida COP

Pharmacotherapy 6 4PD Students, University of Florida COP	<i>Spring 2017</i>
Skills Lab 1PD, 2PD Students, University of Florida COP	<i>2016-2017</i>
Guest Lecture: Ambulatory Care 1PD Students, LECOM College of Pharmacy, Bradenton, FL	<i>Fall 2011</i>

RESIDENTS PRECEPTED

<i>Alexandre Endiakov, PharmD</i> PGY1 MTM Resident Center for Quality Medication Management at the University of Florida Orlando, FL	<i>2016-2017</i>
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PROFESSIONAL AFFILIATIONS

<i>ASHP (American Society of Health-System Pharmacists)</i>	<i>2011 - present</i>
<i>AMCP (Academy of Managed Care Pharmacy)</i>	<i>2016 – present</i>
<i>PQA (Pharmacy Quality Alliance)</i>	<i>2016 – present</i>

OTHER PROFESSIONAL ACTIVITIES

<i>Residency Panel guest member</i>	<i>Fall 2016</i>
<i>FSHP Clinical Skills Competition Judge</i>	<i>Fall 2016</i>
<i>PQA Student Scholar Poster Judge</i>	<i>Spring 2017</i>
<i>Pharmacy Careers Panel, guest member</i>	<i>Fall 2014</i>
<i>Residency Panel, guest member</i>	<i>Fall 2011</i>
<ul style="list-style-type: none"> • LECOM College of Pharmacy, Bradenton, FL 	